



Australian Passports – Emergency Passport Applications

Overview

This information sheet should be read in conjunction with the guidance notes provided on the Australian passport application form, available at: <https://www.passports.gov.au/>

In certain circumstances, an emergency passport may be issued if you need to travel urgently and your current passport has been lost, stolen, or damaged.

Emergency passports may take up to **two business days** to be issued. Applicants are strongly advised to wait for confirmation that an emergency passport can be issued before making firm travel arrangements or purchasing tickets.

An emergency passport has four visa pages, does not contain an electronic chip, and is generally issued to facilitate **return travel to Australia only**.

Travel to other countries

Some countries **do not** permit entry on an emergency passport. If you are travelling to a country other than Australia, you **must** contact the relevant embassy, consulate or immigration authority of your destination country to confirm whether an emergency passport will be accepted.

Emergency passports are normally issued with a **validity of seven (7) months**, as most countries that accept emergency passports require a minimum of six months' validity remaining at the time of entry.

Note: Once issued, an emergency passport replaces the applicant's existing full-validity passport. An application for a new full-validity passport must be lodged after the emergency passport has been used.

How to apply for an emergency passport

1. Complete an application form

Complete the online application form via <https://www.passports.gov.au/> and bring the printed application form to your appointment.

Alternatively, you may arrive early for your appointment and complete the application form and relevant documentation at the Consulate.

2. Book an appointment

All emergency passport applications must be lodged in person by appointment. Appointments can be booked online at: <https://acgphuket.setmore.com/>

3. Passport photographs

Bring three (3) passport photographs. Please refer to the photo guidelines at:

<https://www.passports.gov.au/help/passport-photos>

Recommended photo shops are listed at:

<https://phuket.consulate.gov.au/files/PKET/Photo%20Shops%20for%20passport%20August%202025.pdf>

4. Damaged passport

If applying due to passport damage, bring the damaged passport or remaining parts.

5. Lost or stolen passport

A police report is required. If you have not yet obtained one, please report the loss or theft at the nearest police station.

Note: If an applicant has previously lost or had a passport stolen on **more than one occasion**, processing of an emergency passport application may take longer than two (2) business days.

6. Supporting valid identification (if applicable)

Bring three (3) supporting identity documents in the applicant's full name, such as:

- Australian or foreign driver's licence
- Australian Proof of Identity card
- Foreign passport or residency card
- Government health card (e.g. Medicare)
- Debit or credit card

All supporting identification documents must be presented in original, physical card form. **Photocopies or digital copies are not accepted.** At least one supporting document must display the applicant's photograph.

Note: An Australian Digital Driver Licence (DDL) of **SA, NSW, QLD, or VIC** may be presented via the official mobile application. The applicant must be able to demonstrate access to the licence to the Passport Officer at the time of lodgment.

Child Applicants (Under 18 Years)

For child applicants, please refer to: <https://www.passports.gov.au/child-passport>.

All required and relevant documents must be provided, and **full parental consent is required.** Inability to obtain consent from both parents will result in an emergency passport not being issued to a child.

Fees

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Current passport fees are published and regularly updated on the Australian Embassy Thailand website: [https://thailand.embassy.gov.au/bkok/Notarial Service and Passport Fees.html#Passport%20Fees](https://thailand.embassy.gov.au/bkok/Notarial_Service_and_Passport_Fees.html#Passport%20Fees)

Payment Method

Payment can be made **by Visa or Mastercard debit or credit card only**, in **AUD or THB**.

Cash payments are not accepted.

Contact Details

Address: Australian Consulate-General, Phuket
6th Floor CCM Complex
77/77 Chalermprakit Rama 9 Road
Phuket 83000 Thailand

Telephone: 076 317 700

Fax: 076 317 743

Email: pket.passports@dfat.gov.au